Fiscal Year 2023

Low Income Home Energy Assistance Program

Income Eligibility

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100% of Federal Poverty Level	125% of Federal Poverty Level	150% of Federal Poverty Level	175% of Federal Poverty Level		60% of Estimated State Median Income								
\$13,590	\$16,988	\$20,385	\$23,783	\$27,180	\$42,411								
\$18,310	\$22,888	\$27,465	\$32,043	\$36,620	\$55,461								
\$23,030	\$28,788	\$34,545	\$40,303	\$46,060	\$68,511								
\$27,750	\$34,688	\$41,625	\$48,563	\$55,500	\$81,561								
\$32,470	\$40,588	\$48,705	\$56,823	\$64,940	\$94,610								
\$37,190	\$46,488	\$55,785	\$65,083	\$74,380	\$107,660								
\$41,910	\$52,388	\$62,865	\$73,343	\$83,820	\$110,107								
\$46,630	\$58,288	\$69,945	\$81,603	\$93,260	\$112,554								
\$51,350	\$64,188	\$77,025	\$89,863	\$102,700	\$115,001								
\$56,070	\$70,088	\$84,105	\$98,123	\$112,140	\$117,448								
	of Federal Poverty Level \$13,590 \$18,310 \$23,030 \$27,750 \$32,470 \$37,190 \$41,910 \$46,630 \$51,350	100% 125% of Federal of Federal Poverty Level \$13,590 \$16,988 \$18,310 \$22,888 \$23,030 \$28,788 \$27,750 \$34,688 \$32,470 \$40,588 \$37,190 \$46,488 \$41,910 \$52,388 \$46,630 \$58,288 \$51,350 \$64,188	100% 125% 150% of Federal of Federal of Federal Poverty Level Poverty Level Poverty Level \$13,590 \$16,988 \$20,385 \$18,310 \$22,888 \$27,465 \$23,030 \$28,788 \$34,545 \$27,750 \$34,688 \$41,625 \$32,470 \$40,588 \$48,705 \$37,190 \$46,488 \$55,785 \$41,910 \$52,388 \$62,865 \$46,630 \$58,288 \$69,945 \$51,350 \$64,188 \$77,025	100% of Federal Poverty Level 125% of Federal Poverty Level 150% of Federal Poverty Level 175% of Federal Poverty Level \$13,590 \$16,988 \$20,385 \$23,783 \$18,310 \$22,888 \$27,465 \$32,043 \$23,030 \$28,788 \$34,545 \$40,303 \$27,750 \$34,688 \$41,625 \$48,563 \$37,190 \$46,488 \$55,785 \$65,083 \$41,910 \$52,388 \$62,865 \$73,343 \$46,630 \$58,288 \$69,945 \$81,603 \$51,350 \$64,188 \$77,025 \$89,863	100% of Federal Poverty Level 125% of Federal Poverty Level 150% of Federal Poverty Level 175% of Federal Poverty Level 200% of Federal Poverty Level \$13,590 \$16,988 \$20,385 \$23,783 \$27,180 \$18,310 \$22,888 \$27,465 \$32,043 \$36,620 \$23,030 \$28,788 \$34,545 \$40,303 \$46,060 \$27,750 \$34,688 \$41,625 \$48,563 \$55,500 \$32,470 \$40,588 \$48,705 \$56,823 \$64,940 \$37,190 \$46,488 \$55,785 \$65,083 \$74,380 \$41,910 \$52,388 \$62,865 \$73,343 \$83,820 \$46,630 \$58,288 \$69,945 \$81,603 \$93,260 \$51,350 \$64,188 \$77,025 \$89,863 \$102,700								

Energy Saving Tips

- · Caulk and weatherstrip doors and windows that leak
- · When home, turn down the heat to 68° F or as low as comfortable.
- · When you are asleep or away from home, turn thermostat back 7° to 10° for eight hours and save as much as 10% a year on your heating and cooling bills.
- Consider changing to a programmable thermostat.
- Turn down the temperature of your hot water heater to 120°.
- Have your oil-fired heating system serviced annually or Massachusetts Department of your gas-fired heating system serviced every three years.
- · Clean or replace furnace filters every other month.
- · Keep the fireplace flue damper closed unless a fire is burning.
- · Check that warm-air registers, baseboard heaters and radiators are not blocked by furniture or drapes.
- · During the winter heating season, close your curtains and shades at night; open them during the day.

Contact Us

For more information about our services:

Housing and Community Development

100 Cambridge Street Boston, MA 02114 617-573-1100 @MA_DHCD Mass.gov/DHCD

COLD RELIEF

ENERGY ASSISTANCE PROGRAMS



2022-2023





Find assistance in your City/Town

visit www.mass.gov/hed/fuel (or scan QR code) for the listing! You can also call the DHCD Heatline 1-800-632-8175

Helpful Information

All eligible homeowners and renters, including households whose cost of heat is included in the rent, can apply at a LIHEAP agency in their area

Eligibility is based on several factors, including household size and combined gross annual income of residents 18 and older.

Household income cannot exceed 60% of estimated State Median Income. You will be provided more information on the application process when you contact your local LIHEAP agency.

Home Energy Assistance - LIHEAP helps pay a portion of eligible households' home heating bills during the winter season.

HEARTWAP - A year-round program that serves LIHEAP-eligible households with heating system repair, replacement and maintenance services.

Weatherization Assistance Program - A year-round program that serves LIHEAP-eligible households with air sealing, attic/sidewall insulation, weatherstripping, and weatherization-related repairs.

Water & Sewer Bill Assistance

When applying for home energy assistance, if applicable, be sure to provide your local agency with your water and sewer account information.

Depending on funding availability, households may be eligible for assistance with water and sewer service costs.

Apply for Assistance Online!

New and returning households may apply for home energy assistance online via the applicant portal! Simply visit https://www.toapply.org/MassLIHEAP (or scan the QR code)! Your local agency is available to assist you.

MA Applicant Portal



Rental Assistance

Many households are experiencing difficulties with rental arrearages across the Commonwealth. Help is available at local Rental Assistance Agencies!

Scan the QR code to the left or visit mass.gov/rental-assistance-programs to find your local agency for more information!

"On behalf of Governor
Charlie Baker and Lieutenant
Governor Karyn
Polito, the Department of
Housing and Community
Development proudly
continues to provide eligible
individuals and families with
home heating assistance and
energy services throughout
the Commonwealth."

Jennifer Maddox Undersecretary, DHCD



Action for Boston Community Development, Inc. (ABCD) 178 Tremont Street Boston, MA 02111 (617) 357-6012

HWAP- 617-348-6441-Arlington www.bostonabcd.org

Ιb

Action for Boston Community Development, Inc. / Malden

(ABCD/Malden) 18 Dartmouth Street

Malden, MA 02148 (781) 322-6284

www.bostonabcd.org

Action, Inc.

47 Washington Street Gloucester, MA 01930 (978) 281-3900 1-800-696-9276

www.actioninc.org

Berkshire Community Action Council, Inc. (BCAC)

1531 East Street Pittsfield, MA 01201 (413) 445-4503 - Pittsfield (413) 663-3014 - North Adams (413) 528-1947 - Great Barrington I-866-216-6200 - Toll Free

www.bcacinc.org

Community Action, Inc. (CAI)

3 Washington Square Haverhill, MA 01830 (978) 374-7660 Auto line (978) 373-1971 - Haverhill

www.communityactioninc.org

City of Cambridge, Department of **Human Services**

51 Inman Street Cambridge, MA 02139 (617) 349-6252

www.cambridgema.gov/DHSP

Community Action Programs Inter-City, Inc. (CAPIC)

100 Everett Street, Unit 14 Chelsea, MA 02150 (617) 884-6130 www.capicinc.org

Citizens for Citizens (CFC)

250 Griffin Street Fall River, MA 02724 (508) 679-0041 - Fall River (508) 823-6346 - Taunton (508) 676-7398 - Information (508) 675-2157—HWAP / WAP

www.cfcinc.org

Community Teamwork, Inc. (CTI) 45 Kirk Street

Lowell, MA 01852 (978) 459-6161 - Lowell I-877-451-1082 - Toll Free

www.commteam.org

Community Action Pioneer Valley

393 Main Street Greenfield, MA 01301 (413) 774-2310 I-800-370-0940 - Toll Free

www.communityaction.us

Greater Lawrence Community Action Council, Inc. (GLCAC)

305 Essex Street Lawrence, MA 01840 (978) 681-4950 - Lawrence

(781) 942-6608 - Reading

(978) 664-5600 - North Reading

(978) 983-8825 - Methuen (978) 681-4955 - WAP/HWAP

www.glcac.org

Housing Assistance Corporation (HAC)

460 West Main Street Hyannis, MA 02601 (508) 771-5400

www.haconcapecod.org

LEO, Inc.

181 Union Street Suite 209 Lynn, MA 01901 (781) 581-7220

www.leoinc.org

www.mocinc.org

Making Opportunity Count, Inc.

Energy & Environmental Services 601 River Street Fitchburg, MA 01420 (978) 342-7025

North Shore Community Action Programs, Inc. (NSCAP)

119 Rear Foster Street, Bldg. 13 Peabody, MA 01960 (978) 531-8810, Info/App. Status (978) 548-5729, Appointments

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People Acting in Community Endeavors, Inc. (PACE)

261 Union Street New Bedford, MA 02740 (508) 999-9920

www.nscap.org

308 Cottage Street New Bedford, MA 02740 (508) 999-4473

www.paceinfo.org

www.qcap.org

Quincy Community Action Programs, Inc. (QCAP)

Quincy, MA 02169 (617) 479-8181, ext. 301

1509 Hancock Street, 4th Floor

71 Obery Street (508) 746-6707

South Shore Community

Action Council, Inc. (SSCAC)

Plymouth, MA 02360 (508) 778-0870 - Hyannis (Nov - April) 1-877-383-5243 - Toll Free

www.sscac.org

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Valley Opportunity Council, Inc. (VOC)

300 High Street Holyoke, MA 01040 (413) 552-1548 www.valleyopp.com

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Worcester Community Action Council, Inc. (WCAC)

484 Main Street, 2nd Floor Worcester, MA 01608 I-800-545-4577 - Toll Free (508) 754-1176, ext.110, Worcester (508) 754-7281—24 hour app info line www.wcac.net

Springfield Partners for Community Action, Inc. (SPCA) 721 State Street, 2nd Floor Springfield, MA 01109 (413) 263-6500

www.springfieldpartnersinc.com

Self Help, Inc. (SHI)

1362 Main Street Brockton, MA 02301 (508) 226-4192 - Attleboro (508) 588-5440 - Brockton I-800-225-0875 - Toll Free www.selfhelpinc.org

South Middlesex Opportunity Council, Inc. (SMOC)

7 Bishop Street Framingham, MA 01702 (508) 620-1230 - Framingham 1-800-286-6776

www.smoc.org

City of Springfield, Office of **Community Development** 1600 East Columbus Avenue Springfield, MA 01103 (413) 787-6500

www.springfield-ma.gov



MA Good Neighbor

Mass 2-1-1



Energy Assistance Agencies

To find the local energy assistance agency nearest you, match the number beside the city/town listing on the following page to the agency number listed here.



Other Related Resources

For utility company problems, please call **Department of Public Utilities (DPU)** 1-877-886-5066

E-Mail: DPUConsumer.Complaints@mass.gov

For information on other essential social service programs:

> Call Mass 2-1-1 by dialing 211 or go to www.mass211.org

For limited-income households that are **ineligible** for home energy assistance, please contact

The Good Neighbor Energy Fund, operated by your local Salvation Army

In area codes 617, 508, 781 or 978, call 1-800-334-3047 In area code 413, call 1-800-262-1320 www.magoodneighbor.org

Commu	nity	Lis	sting	gs for	EA-	-Ene	ergy	Assista	nce	W-	–We	eatheriza	ation	HS		-Heating	Ser	vic	es
	EA	w	HS	D. II.	<u>EA</u>	W	<u>нѕ</u> 3	:	EA	W	HS		EA	W	HS		EA	W	HS.
Abington	18	18	18	Dalton		3		Hudson	19	19	19	North Attleboro	18	18	18	Springfield	22	17	20
Acton	19	19	19	Danvers	14	2 7	2	Hull	21	21	21	North Brookfield	23	23	23	Sterling	13	13	13
Acushnet	15	7	7	Dartmouth	15		7	Huntington	9	9	9	North Reading	10	10	10	Stockbridge	3	3	3
Adams	3	3	3	Dedham	18	18	18	Ipswich	2	2	2	Northampton	9	9	9	Stoneham	1b	6	6
Agawam	22	17	22	Deerfield	9	9	9	Kingston	21	21	21	Northborough	19	19	19	Stoughton	18	18	18
Alford	3	3	3	Dennis	21	11	11	Lakeville	7	7	7	Northbridge	19	19	19	Stow	19	19	19
Amesbury	4	2	4	Dighton	7	7	7	Lancaster	13	13	13	Northfield	9	9	9	Sturbridge	23	23	23
Amherst	9	9	9	Douglas	23	23	23	Lanesborough	3	3	3	Norton	18	18	18	Sudbury	19	19	19
Andover	10	10	10	Dover	19	19	19	Lawrence	10	10	10	Norwell	21	21	21	Sunderland	9	9	9
Aquinnah	21	11	11	Dracut	8	8	8	Lee	3	3	3	Norwood	18	18	18	Sutton	23	23	23
Arlington	8	6	1a	Dudley	23	23	23	Leicester	23	23	23	Oak Bluffs	21	11	11	Swampscott	12	2	2
Ashburnham	13	13	13	Dunstable	8	8	8	Lenox	3	3	3	Oakham	23	23	23	Swansea	7	7	7
Ashby	13	13	13	Duxbury	21	21	21	Leominster	13	13	13	Orange	9	9	9	Taunton	7	7	7
Ashfield	9	9	9	East Bridgewate	er 18	18	18	Leverett	9	9	9	Orleans	21	11	11	Templeton	13	13	13
Ashland	19	19	19	East Brookfield	23	23	23	Lexington	8	6	1a	Otis	3	3	3	Tewksbury	8	8	8
Athol	13	13	13	E. Longmeadov	v 22	17	22	Leyden	9	9	9	Oxford	23	23	23	Tisbury	21	11	11
Attleboro	18	18	18	Eastham	21	11	11	Lincoln	19	19	19	Palmer	22	17	22	Tolland	22	17	22
Auburn	23	23	23	Easthampton	9	9	9	Littleton	19	19	19	Paxton	23	23	23	Topsfield	14	2	2
Avon	18	18	18	Easton	18	18	18	Longmeadow	22	17	22	Peabody	14	2	2	Townsend	13	13	13
Ayer	13	13	13	Edgartown	21	11	11	Lowell	8	8	8		9		9	Truro	21	11	11
	21		11	Egremont	3	3	3	Ludlow	22	17	22	Pelham	.	9	-	Tyngsborough	8	8	8
Barnstable Barre	13	11 13	13	Erving	9	9	9	Lunenburg	13	13	13	Pembroke	21	21	21	Tyringham	3	3	3
Barre	3			Essex	2	2	2		12		2	Pepperell	8	8	8	Upton	19	19	19
Becket	-	3	3	Everett	1b	6	6	Lynn		2 2	2	Peru	3	3	3	Uxbridge	19	19	19
Bedford	8	8	8	Fairhaven	15	7	7	Lynnfield	12		-	Petersham	13	13	13	Wakefield	12	6	2
Belchertown	9	9	9	Fall River	7	7	7	Malden	1b	6	6	Phillipston	13	13	13	Wales	22	17	22
Bellingham	21	21	21			11		Manchester	2	2	2	Pittsfield	3	3	3	Walpole	18	18	18
Belmont	8	6	1a	Falmouth	21	11	11	Mansfield	18	18	18	Plainfield	9	9	9	Waltham	8	6	1a
Berkley	7	7	7	Fitchburg	13	13	13	Marblehead	14	2	2	Plainville	18	18	18	Ware	a	9	9
Berlin	13	13	13	Florida	3	3	3	Marion	15	7	7	Plymouth	21	21	21	Wareham	21	11	11
Bernardston	9	9	9	Foxborough	18	18	18	Marlborough	19	19	19	Plympton	21	21	21	Warren	23	23	23
Beverly	14	2	2	Framingham	19	19	19	Marshfield	21	21	21	Princeton	13	13	13	Warwick	23	9	23
Billerica	8	8	8	Franklin	18	18	18	Mashpee	21	11	11	Provincetown	21	11	11	Washington	2	3	3
Blackstone	19	19	19	Freetown	7	7	7	Mattapoisett	15	7	7	Quincy	16	16	16		8	6	10
Blandford	22	17	22	Gardner	13	13	13	Maynard	19	19	19	Randolph	18	18	18	Watertown			1a
Bolton	13	13	13	Georgetown	4	2	4	Medfield	19	19	19	Raynham	18	18	18	Wayland	19	19	19
Boston	1a	1a	1a	Gill	9	9	9	Medford	1b	6	6	Reading	10	10	10	Webster	23	23	23
Bourne	21	11	11	Gloucester	2	2	2	Medway	19	19	19	Rehoboth	7	7	7	Wellesley	19	19	19
Boxborough	19	19	19	Goshen	9	9	9	Melrose	1b	6	6	Revere	6	6	6	Wellfleet	21	11	11
Boxford	4	2	4	Gosnold	21	11	11	Mendon	19	19	19	Richmond	3	3	3	Wendell	9	9	9
Boylston	23	23	23	Grafton	19	19	19	Merrimac	4	2	4	Rochester	15	7	7	Wenham	2	2	2
Braintree	16	16	16	Granby	9	9	9	Methuen	10	10	10	Rockland	18	18	18	W. Boylston	23	23	23
Brewster	21	11	11	Granville	22	17	22	Middleborough	21	21	21		2	2	2	W. Bridgewater	18	18	18
Bridgewater	18	18	18	Gr. Barrington	3	3	3	Middlefield	9	9	9	Rockport	· · · · · · · · · · · · · · · · · · ·			W. Brookfield	23	23	23
Brimfield	22	17	22	Greenfield	9	9	9	Middleton	14	2	2	Rowe	9	9	9	W. Newbury	4	2	4
	18	18	18	Groton	8	8	8	Milford	19	19	19	Rowley	4	2	4	W. Springfield	22	17	22
Brockton				Groveland	4	2	4					Royalston	13	13	13	W. Stockbridge	3	3	3
Brookfield	23	23	23		9	9	9	Millbury	23	23	23	Russell	22	17	22	W. Tisbury	21	11	11
Brookline	1a	1a	1a	Hadley				Millis	19	19	19	Rutland	23	23	23	Westborough	19	19	19
Buckland	9	9	9	Halifax	21	21	21	Millville	19	19	19	Salem	14	2	2	Westfield	22	17	22
Burlington	8	8	8	Hamilton	2	2	2	Milton	16	16	16	Salisbury	4	2	4	Westford	8	8	8
Cambridge	5	6	1a	Hampden	22	17	22	Monroe	9	9	9	Sandisfield	3	3	3	Westhampton	9	9	9
Canton	18	18	18	Hancock	3	3	3	Monson	22	17	22	Sandwich	21	11	11	Westminster	13	13	13
Carlisle	8	8	8	Hanover	21	21	21	Montague	9	9	9	Saugus	12	2	2	Weston	19	19	19
Carver	21	21	21	Hanson	18	18	18	Monterey	3	3	3	Savoy	3	3	3	Westport	7	7	7
Charlemont	9	9	9	Hardwick	13	13	13	Montgomery	22	17	22	Scituate	21	21	21	Westwood	18	18	18
Charlton	23	23	23	Harvard	13	13	13	Mt. Washington	3	3	3	Seekonk	7	7	7	Weymouth	16	16	16
Chatham	21	11	11	Harwich	21	11	11	Nahant	12	2	2	Sharon	18	18	18	Whatley	9	9	9
Chelmsford	8	8	8	Hatfield	9	9	9	Nantucket	21	11	11	Sheffield	3	3	3	Whitman	18	18	18
Chelsea	6	6	6	Haverhill	4	2	4	Natick	19	19	19	Shelburne	9	9	9	Wilbraham	22	17	22
Cheshire	3	3	3	Hawley	9	9	9	Needham	18	18	18	Sherborn	19	19	19	Williamsburg	9	9	9
Chester	22	17	22	Heath	9	9	9	New Ashford	3	3	3	Shirley	13	13	13	Williamstown	3	3	3
Chesterfield	9	9	9	Hingham	21	21	21	New Bedford	15	7	7	· · · · · · · · · · · · · · · · · · ·					ა 8	ა 8	8
Chicopee	22	17	22	Hinsdale	3	3	3	New Braintree	13	13	13	Shrewsbury	19	19	19	Wilmington			
Chilmark	21	11	11	Holbrook	18	18	18	New Braintree New Marlborough	3	3	3	Shutesbury	9	9	9	Winchendon	13	13	13
	3	3	3							3 9	9	Somerset	1	7	7	Winchester	1b	6	6
Clarksburg				Holden	23	23	23	New Salem	9		9	Somerville	5	6	1a	Windsor	3	3	3
Clinton	13	13	13	Holland	22	17	22	Newbury	4	2	4	Southborough	19	19	19	Winthrop	6	6	6
Cohasset	21	21	21	Holliston	19	19	19	Newburyport	4	2	4	Southbridge	23	23	23	Woburn	1b	6	6
Colrain	9	9	9	Holyoke	22	17	22	Newton	1a	1a	1a	South Hadley	9	9	9	Worcester	23	23	23
Concord	19	19	19	Hopedale	19	19	19	Norfolk	18	18	18	Southampton	9	9	9	Worthington	9	9	9
Conway	9	9	9	Hopkinton	19	19	19	North Adams	3	3	3	Southwick	22	17	22	Wrentham	18	18	18
Cummington	9	9	9	Hubbardston	13	13	13	North Andover	10	10	10	Spencer	23	23	23	Yarmouth	21	11	11