

Fiscal Year 2023
Low Income Home Energy Assistance Program
Income Eligibility

Number of people in the household	100% of Federal Poverty Level	125% of Federal Poverty Level	150% of Federal Poverty Level	175% of Federal Poverty Level	200% of Federal Poverty Level	60% of Estimated State Median Income
1	\$13,590	\$16,988	\$20,385	\$23,783	\$27,180	\$42,411
2	\$18,310	\$22,888	\$27,465	\$32,043	\$36,620	\$55,461
3	\$23,030	\$28,788	\$34,545	\$40,303	\$46,060	\$68,511
4	\$27,750	\$34,688	\$41,625	\$48,563	\$55,500	\$81,561
5	\$32,470	\$40,588	\$48,705	\$56,823	\$64,940	\$94,610
6	\$37,190	\$46,488	\$55,785	\$65,083	\$74,380	\$107,660
7	\$41,910	\$52,388	\$62,865	\$73,343	\$83,820	\$110,107
8	\$46,630	\$58,288	\$69,945	\$81,603	\$93,260	\$112,554
9	\$51,350	\$64,188	\$77,025	\$89,863	\$102,700	\$115,001
10	\$56,070	\$70,088	\$84,105	\$98,123	\$112,140	\$117,448

COLD RELIEF

ENERGY ASSISTANCE PROGRAMS



Energy Saving Tips

- Caulk and weatherstrip doors and windows that leak air.
- When home, turn down the heat to 68° F or as low as comfortable.
- When you are asleep or away from home, turn thermostat back 7° to 10° for eight hours and save as much as 10% a year on your heating and cooling bills.
- Consider changing to a programmable thermostat.
- Turn down the temperature of your hot water heater to 120°.
- Have your oil-fired heating system serviced annually or your gas-fired heating system serviced every three years.
- Clean or replace furnace filters every other month.
- Keep the fireplace flue damper closed unless a fire is burning.
- Check that warm-air registers, baseboard heaters and radiators are not blocked by furniture or drapes.
- During the winter heating season, close your curtains and shades at night; open them during the day.

Contact Us

For more information about our services:

Massachusetts Department of
Housing and Community
Development

100 Cambridge Street
Suite 300
Boston, MA 02114
617-573-1100
Mass.gov/DHCD

@MA_DHCD



2022-2023



Find assistance in your City/Town

visit www.mass.gov/hed/fuel (or scan QR code) for the listing!

You can also call the DHCD Heatline
1-800-632-8175

Helpful Information

All eligible homeowners and renters, including households whose cost of heat is included in the rent, can apply at a LIHEAP agency in their area

Eligibility is based on several factors, including household size and combined gross annual income of residents 18 and older.

Household income cannot exceed 60% of estimated State Median Income. You will be provided more information on the application process when you contact your local LIHEAP agency.

Home Energy Assistance - LIHEAP helps pay a portion of eligible households' home heating bills during the winter season.

HEARTWAP - A year-round program that serves LIHEAP-eligible households with heating system repair, replacement and maintenance services.

Weatherization Assistance Program - A year-round program that serves LIHEAP-eligible households with air sealing, attic/sidewall insulation, weatherstripping, and weatherization-related repairs.

Water & Sewer Bill Assistance

When applying for home energy assistance, if applicable, be sure to provide your local agency with your water and sewer account information.

Depending on funding availability, households may be eligible for assistance with water and sewer service costs.



Rental Assistance

Many households are experiencing difficulties with rental arrearages across the Commonwealth. Help is available at local Rental Assistance Agencies!

Scan the QR code to the left or visit mass.gov/rental-assistance-programs to find your local agency for more information!

"On behalf of Governor Charlie Baker and Lieutenant Governor Karyn Polito, the Department of Housing and Community Development proudly continues to provide eligible individuals and families with home heating assistance and energy services throughout the Commonwealth."

Jennifer Maddox
Undersecretary, DHCD

Apply for Assistance Online!

New and returning households may apply for home energy assistance online via the applicant portal! Simply visit <https://www.toapply.org/MassLIHEAP> (or scan the QR code)! Your local agency is available to assist you.

MA Applicant
Portal



1a
Action for Boston Community Development, Inc. (ABCD)
178 Tremont Street
Boston, MA 02111
(617) 357-6012
HWAP- 617-348-6441-Arlington
www.bostonabcd.org

1b
Action for Boston Community Development, Inc. / Malden (ABCD/Malden)
18 Dartmouth Street
Malden, MA 02148
(781) 322-6284
www.bostonabcd.org

2
Action, Inc.
47 Washington Street
Gloucester, MA 01930
(978) 281-3900
1-800-696-9276
www.actioninc.org

3
Berkshire Community Action Council, Inc. (BCAC)
1531 East Street
Pittsfield, MA 01201
(413) 445-4503 - Pittsfield
(413) 663-3014 - North Adams
(413) 528-1947 - Great Barrington
1-866-216-6200 - Toll Free
www.bcacinc.org

4
Community Action, Inc. (CAI)
3 Washington Square
Haverhill, MA 01830
(978) 374-7660 Auto line
(978) 373-1971 - Haverhill
www.communityactioninc.org

5
City of Cambridge, Department of Human Services
51 Inman Street
Cambridge, MA 02139
(617) 349-6252
www.cambridgema.gov/DHSP

6
Community Action Programs Inter-City, Inc. (CAPIC)
100 Everett Street, Unit 14
Chelsea, MA 02150
(617) 884-6130
www.capicinc.org

7
Citizens for Citizens (CFC)
250 Griffin Street
Fall River, MA 02724
(508) 679-0041 - Fall River
(508) 823-6346 - Taunton
(508) 676-7398 - Information
(508) 675-2157—HWAP / WAP
www.cfcinc.org

8
Community Teamwork, Inc. (CTI)
45 Kirk Street
Lowell, MA 01852
(978) 459-6161 - Lowell
1-877-451-1082 - Toll Free
www.commteam.org

9
Community Action Pioneer Valley
393 Main Street
Greenfield, MA 01301
(413) 774-2310
1-800-370-0940 - Toll Free
www.communityaction.us

10
Greater Lawrence Community Action Council, Inc. (GLCAC)
305 Essex Street
Lawrence, MA 01840
(978) 681-4950 - Lawrence
(781) 942-6608 - Reading
(978) 664-5600 - North Reading
(978) 983-8825 - Methuen
(978) 681-4955 - WAP/HWAP
www.glcac.org

11
Housing Assistance Corporation (HAC)
460 West Main Street
Hyannis, MA 02601
(508) 771-5400
www.haconcapecod.org

12
LEO, Inc.
181 Union Street Suite 209
Lynn, MA 01901
(781) 581-7220
www.leoinc.org

13
Making Opportunity Count, Inc. (MOC)
Energy & Environmental Services
601 River Street
Fitchburg, MA 01420
(978) 342-7025
www.mocinc.org

14
North Shore Community Action Programs, Inc. (NSCAP)
119 Rear Foster Street, Bldg. 13
Peabody, MA 01960
(978) 531-8810, Info/App. Status
(978) 548-5729, Appointments
www.nscap.org

15
People Acting in Community Endeavors, Inc. (PACE)
261 Union Street
New Bedford, MA 02740
(508) 999-9920

308 Cottage Street
New Bedford, MA 02740
(508) 999-4473
www.paceinfo.org

16
Quincy Community Action Programs, Inc. (QCAP)
1509 Hancock Street, 4th Floor
Quincy, MA 02169
(617) 479-8181, ext. 301
www.qcap.org

17
Springfield Partners for Community Action, Inc. (SPCA)
721 State Street, 2nd Floor
Springfield, MA 01109
(413) 263-6500
www.springfieldpartnersinc.com

18
Self Help, Inc. (SHI)
1362 Main Street
Brockton, MA 02301
(508) 226-4192 - Attleboro
(508) 588-5440 - Brockton
1-800-225-0875 - Toll Free
www.selfhelpinc.org

19
South Middlesex Opportunity Council, Inc. (SMOC)
7 Bishop Street
Framingham, MA 01702
(508) 620-1230 - Framingham
1-800-286-6776
www.smoc.org

20
City of Springfield, Office of Community Development
1600 East Columbus Avenue
Springfield, MA 01103
(413) 787-6500
www.springfield-ma.gov

21
South Shore Community Action Council, Inc. (SSCAC)
71 Obery Street
Plymouth, MA 02360
(508) 746-6707
(508) 778-0870 - Hyannis (Nov - April)
1-877-383-5243 - Toll Free
www.sscac.org

22
Valley Opportunity Council, Inc. (VOC)
300 High Street
Holyoke, MA 01040
(413) 552-1548
www.valleyopp.com

23
Worcester Community Action Council, Inc. (WCAC)
484 Main Street, 2nd Floor
Worcester, MA 01608
1-800-545-4577 - Toll Free
(508) 754-1176, ext. 110, Worcester
(508) 754-7281—24 hour app info line
www.wcac.net



MA Good Neighbor

Mass 2-1-1



Energy Assistance Agencies

To find the local energy assistance agency nearest you, match the number beside the city/town listing on the following page to the agency number listed here.



Other Related Resources

For utility company problems, please call
Department of Public Utilities (DPU)
1-877-886-5066

E-Mail: DPUConsumer.Complaints@mass.gov

For information on other essential social service programs:

Call Mass 2-1-1 by dialing 211 or go to
www.mass211.org

For limited-income households that are **ineligible** for home energy assistance, please contact
The Good Neighbor Energy Fund, operated by your local
Salvation Army

In area codes 617, 508, 781 or 978, call 1-800-334-3047
In area code 413, call 1-800-262-1320
www.magoodneighbor.org

